

## Atlas & Dunnes EDI Link Questions & Answers

**Q. Who are Atlas Products?**

A. Atlas Products are one of the region's most active EDI companies. The majority of Atlas users trade with the UK and Irish Retail sector, supplying all of the major retailers such as Tesco, Sainsbury's, Morrisons, ASDA, John Lewis, Londis, Musgraves, SPAR, Costcutter, Superquinn, Centra, Mount Charles, Hasletts and Hendersons (SPAR N.I.).

**Q. What is EDI?**

A. EDI stands for Electronic Data Interchanges. It enables you to send invoices, credits etc. in an electronic format. EDI is fast, accurate & reliable.

**Q. What Does Dunnes EDI Link Do?**

A. Dunnes EDI Link is a website which has been set up by Atlas Products specifically for use by Dunnes suppliers to:

1. Check your prices and other product details against the Dunnes cost cards to ensure a perfect match at all times:

- o You can type, view, amend and send.
- o Or upload a file
- o You can request price changes
- o You can introduce new products
- o You can delete old products

2. For suppliers who do not have EDI systems it will allow you to upload a spreadsheet or key in your invoices, credits and despatch advice documents and send them electronically to Dunnes

- o You can type, view, amend and send.
- o Or upload a file
- o If you do repeat invoices then you can use a template, adjust it as needed and send with little or no typing.

**Q. Do I have to move to EDI to continue doing business with Dunnes?**

A. Yes ! With effect from 1<sup>st</sup> March 2009, Dunnes require all of their suppliers to be 100% EDI. Dunnes EDI Link is a very cost effective way to do that.

**Q. Do I have to use the Web price matching system to continue doing business with Dunnes?**

A. Yes ! With effect from 1<sup>st</sup> March 2009, Dunnes require all of their suppliers to be 100% price-matched. Dunnes EDI Link is a very simple way to do that.

**Q. Can I still get the Dunnes cost card in the same format as I do now?**

A. Yes. You will be able download it from the EDI Link website

**Q. Can I still get the Dunnes price/cost card but in an Excel format?**

A. Yes. You will be able download it from the EDI Link website

**Q. Is there a particular size/type of computer that I need to use Dunnes EDI Link?**

A. Dunnes EDI Link can be accessed on most PCs. The PC must have Internet access with an Internet Browser available such as Internet Explorer. If you can access Google then you can access Dunnes EDI Link.

**Q. Can I use email?**

A. Yes, if the file you send conforms to Dunnes EDI or CSV specification

**Q. I don't want to type in invoices or credits. I already have an accounts package.**

A. Then you need integration using one of the many options available from Atlas (contact Atlas Assistance below) or contact your IT department or IT provider regarding providing an extract from your accounts package to the Dunnes specification.

**Q. I already have an EDI system. Do I have to change it?**

A. No. But you must enable it to do EDI with Dunnes. If you would prefer to send your Price Catalog, Invoices and/or Despatch Advices via EDI to Dunnes, please contact the Dunnes EDI department at [edi@dunnes-stores.ie](mailto:edi@dunnes-stores.ie)

**Q. Will I need training?**

A. No. There will be instruction on the Website but it is very simple to use. If you can use a keyboard then you can use Dunnes EDI Link. There will also be on-going access to a technical help desk plus business hours telephone support.

**Q. How much will EDI with Atlas cost me?**

A. The cost will depend on the value & volume of invoices you send to Dunnes. Please contact Atlas Assistance below for more information.

**Q. Can we use Dunnes EDI Link with companies or organisations other than Dunnes?**

A. No. If you want to trade electronically with other retailers then ask Atlas for a package to suit you.

**Q. I can produce an XML price file, can Dunnes EDI Link accept it?**

A. No but Atlas can. You need to advise Atlas that this is what you want to do and they can convert the XML and send it on to Dunnes. There is a charge for this service.

**Q. I trade under more than one company name. Can I use one login onto Dunnes EDI Link for all of them?**

A. No. This sounds like you really need an EDI system. You may find one of the software products from Atlas better for you. For advice contact Atlas Assistance below.

**Q. I am a Supplier with many outlets that take their own orders individually. Do they need to login separately?**

A. Yes if they invoice separately and No if you invoice centrally.

**Q. I have Sage accounts. Is there an upgrade that works with Sage?**

A. Yes you can upgrade. We have systems for all Sage products: Line 50, Line 100, Line 200, Line 500, CS3 etc. For advice contact Atlas Assistance below.

**Q. I have a home grown accounts package, can I send invoices directly from that?**

A. Yes. Atlas has options to enable that. For advice contact Atlas Assistance below.

**Q. I currently use Eirtrade / GXS Tradanet / GXS IE / BT Value Added Network. How does this affect me?**

A. If you already use EDI then you still need to use the portal for price matching. You could keep your existing EDI system and send PRICAT messages. Ask your EDI provider for more information. Alternatively you may wish to lower your current annual costs by around 33% - 50%. Contact Atlas Assistance below for further information.

**Q. What EDI standard do Dunnes use?**

A. There are various options:  
Edifact D96A v8 Invoices, Credits and Debit Notes  
Edifact 2.901 V5 Invoices, Credits and Debit Notes  
Tradacoms V9 Invoices  
Edifact D93A for Despatch Advice (ASN)

**Q. Can I send my files using FTP?**

A. We will setup that connection for you. Just call Atlas to arrange this. There is a small setup charge.

**Q. I have a firewall. Will this be affected?**

A. Firewalls should have no problems. If you can browse Google then you can connect to Dunnes EDI Link

**Q. I already have an EDI package and I would like to replace it. Is there any alternative?**

A. Yes. As you already have an EDI system, it is likely that it is integrated. You can ask for an upgrade to MXPlus, which will allow you to replace your current system easily and smoothly. If you have a Sage product then we have Sage specific systems for you.

**Q. I have heard a lot about AS2. Can I use that to send my files?**

A. Yes you can and we can supply AS2 connectivity but there are some issues around AS2 that you should consider. For more information contact Atlas Assistance below or read the comparison page from our website [www.atlasproducts.com/downloads/Brochures/bdx.pdf](http://www.atlasproducts.com/downloads/Brochures/bdx.pdf)

**Q. I don't understand any of this BDX, EDI and XML terminology.**

A. You don't have to because we do. All the technology and complexity is hidden from view. If you can use a keyboard, fax or cash till then you can use Dunnes EDI Link.

**Q. I have a question not listed here.**

A. Simply contact Atlas Assistance below.

**Atlas Assistance**

**Email: [dunnes@atlasproducts.com](mailto:dunnes@atlasproducts.com)**

**Tel: Ireland +353 1 5111264 / UK +44 (0) 8700 501007**